October 14, 2024
VOTER ID:**«voter_id»**

«first_name» «last_name»
«mail_street»
«mail_city» «mail_state» «mail_zip»

YOU MUST RESPOND BY NOVEMBER 12, 2024

Re: Mail Ballot Return Envelope Missing or Discrepant Signature

Dear «first_name»:

We have received your mail in ballot for the 2024 General Election. Nevada Election Law requires us to compare the signature on your return envelope with the signature(s) in your voter registration record to verify your identity. Unfortunately, either your return envelope did not have a signature, or we were unable to verify your signature when comparing it to any we have on file in your voter record. Therefore, your ballot is now in a challenged status which means that it cannot be processed to be counted. For us to process your ballot, you must use one of the options listed below to "cure" your ballot and verify that you sent the received ballot to our office.

For your ballot to be counted, you must contact us using one of the methods listed below no later than 5:00 pm on November 12, 2024.

Option 1: Complete Affidavit and Provide ID or Answer Challenge Questions Return a filled-out affidavit form completing Step 4a by providing a copy of your ID **OR** Completing Step 4b by answering the 3 challenge questions.	Option 2: TXT2CURE Text "Washoe" to 28683 and click on the link in the response. Follow the steps to use your Voter ID number to access the curing platform. Sign the virtual affidavit with your signature and take or provide a picture of your ID.
Option 3: Call or visit the Registrar of Voters Office You can call the Washoe County Registrar of Voter office at (775) 328-3670 and answer the challenge questions. **OR** You can visit the Washoe County Registrar of Voter office in-person and show a copy of your valid ID.	Option 4: Use QR Code on a Mobile Device

Any method to cure a challenge must be received by 5pm, on November 12, 2024. Postmarks do not count

If you indicate that you have not voted a ballot, or if you fail to return the enclosed form, the ballot received will not be counted. If you have questions, please contact our office at **775-328-3670** during our office hours from 8:00 AM to 5:00 PM.

1001 E. 9th Street Reno, NV 89512 | P: (775) 328-3670 | F: (775) 328-3747 | ElectionsDepartment@washoecounty.gov

Mail Ballot Cure Affidavit Form

Complete, sign, and return this form to the Washoe County Registrar of Voters Office

Step 1 **YOUR NAME:** _____ _____
First Name Last Name

Step 2 **DID YOU RETURN A BALLOT?**

☐ **Yes** ☐ **No** ***If "No", do not complete any steps beyond Step 3.***

If "Yes" is selected above: I state under penalty of perjury that I am an eligible elector; that my signature and name are as shown on this form; that all information you are providing is accurate and true to the best of your knowledge and that I have only cast one ballot in this election in accordance with the provisions of NRS 293.780.

If "No" is selected above: I affirm that the information I have provided on this form is true and correct to the best of my knowledge.

Step 3 **SIGN: X**_____/____/____

Step 4a **MAKE A COPY OF AN ACCEPTABLE FORM OF ID**

- A valid Nevada driver's license
- A valid ID card issued by the Nevada DMV
- A valid U.S. passport or passport card
- A valid employee ID card with a photograph of the eligible elector issued by any branch, department, agency, or entity of the U.S. government or Nevada, or by any county, municipality, board, authority, or other political subdivision of Nevada
- A valid pilot's license issued by the Federal Aviation Administration or other authorized agency of the U.S.
- A valid U.S. military ID card with a photograph of the eligible elector
- A valid veteran ID card issued by the U.S. Department of Veterans Affairs Veterans Health Administration with a photograph of the eligible elector
- A valid Medicare or Medicaid card issued by the U.S. Health Care Financing Administration
- A certified copy of a birth certificate for the elector issued in the U.S.
- Certified documentation of naturalization
- A valid student ID card with a photograph of the eligible elector issued by an institution of higher education in Nevada
- A valid ID card issued by a federally recognized tribal government certifying tribal membership

Step 4b **ANSWER ALL THE FOLLOWING QUESTIONS; IF NOT, PROVIDE COPY OF ID**

- Last 4 Digits of the Social Security Number: _____
- Place of Birth: _____
- Date of Birth: _____

Step 5 **RETURN THIS FORM AND A COPY OF YOUR ID.**

Return this form and a copy of your ID, if applicable, to the Washoe County Registrar of Voters before 5:00 pm on **November 12, 2024**.

- **Email:** mailinballot@washoecounty.gov
- **Fax:** 775-328-3747
- **Mail or delivery:** 1001 East 9th Street, Reno, NV 89512